

ID. Date of interview
date 05/02/20

ID. Time interview started
start 18:42:34

ID.end Completion date of interview
Date 05/02/20

ID.end Time interview ended
18:51:31

ID. Duration of interview
time 8.95

Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

- Yes
- No
- Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

No dedicated comprehensive example for responding to SARs within a NHS GP Practice. If a patient has left the Practice, and or their paper documents are in Transit with Capita, or future NHS contractor, who is responsible? Old or new Practice / Capita who have an outrageous reputation?

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Whole GP records. Currently processing (reviewing & redacting) a 1523 pdf report. Admin (lowpaid) hours circa 20, plus similar for the reviewer.

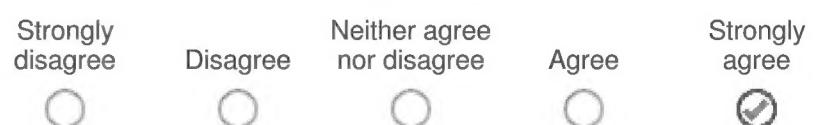
Q5 On a scale of 1-5 how useful is the draft guidance?



Q6 Why have you given this score?

Good ground work which answers or confirms my understanding

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?



Q8 Please provide any further comments or suggestions you may have about the draft guidance.

Other than more examples it is clear and concise

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

Grove Medical Practice

What sector are you from:

Healthcare, GP practice

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

If other please specify: